

HOLLY CLARKE

PROFILE

I will bring to a role confidence, diligence, flexibility and professionalism. These qualities have been developed in my careers in a commercial laboratory, retail management and self-employed heritage work. All require prioritisation of customer needs, flexibility in approach as an individual and as a team. I am also adaptable to working environment, with experience in a variety of locations from classrooms to laboratories, from a shop floor to a scaffold. These experiences have ensured I am an adaptable, capable and approachable employee.

EMPLOYMENT

NMB- Minebea UK, 5.01.2015 - Present, Laboratory Technician

Currently employed as a Laboratory Technician, undertaking a wide range of examination and testing on transportation and aerospace components and their associated materials and equipment. Predominantly, I work with Surface Treatments to ensure the electroplating baths are within their designated specifications; sampling, testing and making recommendations where required. I also carry out a number of tasks that ensure the smooth operation of the Surface Treatment departments. I have experience in examination and testing of Production parts at a variety of manufacturing stages including hardness testing (Vickers, Brinell), tensile and impact testing. Prior conservation experience has given me the skills to closely examine parts visually for any issues. Currently training in areas of Pyrometry (to AMS2750E) and calibration procedures to ensure that furnaces, ovens and other equipment are calibrated and operating within specification.

Holly Clarke Conservation, 12.01.2012 - Present, Sole Trader

As a self employed conservator of historic objects I have been responsible for solo projects and leadership of teams. Duties in these projects include the production of work rotas, ordering of required materials and academic research of methods or practices to facilitate the detailed, complex work of recording, cleaning and repairing historic objects.

In addition, I have conformed to health and safety procedures for all

aspects of conservation work, including training volunteers in the safe handling of objects and treatments. I also have created and conducted a variety of educational events for both adults and children, based around object based learning, promoting discussion and practical skills.

Professional development is facilitated through volunteer projects in new areas of the profession. All work is carried out flexibly around employment commitments. <http://www.hollyclarkeconservation.co.uk> has access to my portfolio, which showcases my skills which can be transferred to a variety of employment needs. Currently an Associate of Banks Newton Heritage and based at Bishop Grosseteste University, Lincoln

Iceland Foods Ltd, 18.03.2013 -02.01.2015 Duty Manager and Area 'Talking Shop Representative'

Ensure store traded legally and effectively, with due diligence surrounding food legislation, cash management and customer service carried out in conjunction with, or absence of senior management. I dealt effectively with customer queries ensuring their satisfaction and the integrity of the company. Tasks were delegated or carried out as a team to drive productivity, results and standards.

As the branch and area 'Talking Shop Representative' I was the consistent line of communication between Head Office, Area Management and Store Management and frontline staff on their issues, allowing a clear voice for my fellow colleagues and promoting a positive workforce environment. I designed and edited Area and Regional newsletters to keep staff informed on company progress, social and charitable events.

Iceland Foods Ltd, 08.11.2005 - 17.03.2013, Customer Services Assistant
Part of the chilled foods, checkouts and home delivery departments, I ensured I was a versatile, capable member of these teams and was recognised for participation on the Duty Manager training scheme. Driving standards of stock quality and presentation on the chilled department was one of my primary aims, as was developing a strong, familiar customer base who I could build a rapport with.

QUALIFICATIONS

University of Lincoln, 01.09.2010 - 31.06.2013, MA Conservation of Historic Objects, Merit

Developed existing practical and theoretical skills of conservation utilising objects loaned from private owners and museums. Emphasis placed on refining my employment skills, including customer service, self employment capabilities and management of work time, space and resources.

University of Lincoln, 01.09.2007 - 31.06.2010, BA (Hons) Conservation & Restoration, 1:1

I utilised a multidisciplinary approach to this subject, combining manual craft skills, scientific knowledge, art history, problem solving, IT skills, team and independent work to assess objects to be conserved to increase their social, cultural, spiritual and material value. I carried out the Opening Speech for our final exhibition and from this was invited to speak on behalf of the graduating students from our faculty at Lincoln Cathedral.

Priory LSST, Lincoln, 01.09.2004 - 31.06.2006, A Levels
Achieved Textile Technology (B), Art (B), History (C)

Priory LSST, Lincoln, 01.09.2003 - 31.06.2004, GCSEs
Achieved English Literature & Language (A), Science (B), Maths (B), Textile Technology (A), Art (A*), French (A*), History (A*) and IT GNVQ (C)

INTERESTS

I have a keen interest in vegan food and nutrition. I enjoy travelling, especially to cultural landmarks or areas with spectacular scenery. I enjoy regular exercise, especially powerlifting, in which I compete at a regional level.

CONTACT DETAILS

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<http://www.hollyclarkeconservation.co.uk>